



4441 Capital Avenue SW  
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Phone: (269) 788-6888

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### **Payment Policy**

We participate with Medicare, Medicaid and Blue Cross Blue Shield. We are also providers for many other insurance companies. If we are provided the correct information, we will be happy to send claims to any insurance company as a courtesy.

Please call the customer service number on your insurance card to find out if our providers are "In-Network" with your insurance company.

All co-pays are due on the date of service at the time of check in. Our receptionist will ask for any past due balances, but you are also sent monthly bills.

If you do not have insurance, payment is expected in-full on each date of service. If it's your first date of service, be prepared to pay up to \$180.00, or your appointment will be rescheduled.

Payment plans will be worked out ONLY if test or procedures are needed in follow-up from a previous appointment.

If you are returning to our office for an elective procedure (i.e. vasectomy), and do not have insurance or the procedure is not a covered benefit by your insurance policy, we will consider you self-pay and payment will be required in full prior to the procedure.

Infertility, Family Planning and Erectile Dysfunction are often diagnoses that are not covered by some insurance policies. If they are not covered, you will be asked to pay for services rendered on each date of service. To find out if these diagnoses are covered, please call your insurance company (customer service number is located on the card).

If you have any question please contact our billing office at 1-800-979-6667 or 269-788-6881

Please sign and date below to signify that you have read and understand the above policy.

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Patient/ Legal Guardian Signature

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Date